# Needs Assessment of Civil Society organizations in Mitrovica Region

# October 2014



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## Contents

Foreword	4
Methodology	5
II. LEGISLATIVE FRAMEWORK OF COOPERATION	6
III. INSTITUTIONAL MECHANISMS OF COOPERATION WITH CSOs in MITROVICA	8
V. TRANSPARENCY AND ACCOUNTABILITY	9
IV. Cooperation between Civil Society Organisations and Local Government	9
V. Capacity development needs for civil society organisations1	.3
VI. Conclusions 1	.3
VII. Recommendations 1	.7

#### Foreword

This research report comes as a need to identify the current strength and weaknesses of capacities and experience of local civil society organizations of Mitrovica region in working with local authorities and monitoring the work of local institutions. The project has identified as a necessary step to conduct analysis of the needs of CSOs and contribute toward creating a conscious civil society at grassroots level capable of demanding open, accountable and transparent work of local authorities in all spheres.

Participatory democracy has many definitions, implications and consequences, but accountability, transparency and public participation are its key principles. When it comes to good governance, transparency, efficiency and effectiveness, respect of rule of law and bringing decision-making process closer to its citizens in order to promote sustainable governance, the regulatory framework on local self-government in Kosovo and even beyond the Kosovo Constitution is based upon these principles.

Transparency and public participation are complementary to each other. While, in one hand, transparency is realized through such elements as public deliberations, access to official documents, etc., on the other hand it is very clear that it is realized through active public participation. It is clear that public participation is a tool to increase transparency in local government administration and operations, and has multi-fold benefits.

Social accountability has been defined as "an approach towards building accountability that relies on civic engagement, i.e., in which it is ordinary citizens and/or civil society organizations who participate directly or indirectly in exacting accountability". Although, Kosovo legal framework enables citizens to state their preferences regarding specific issues, to participate effectively in public decision making or to hold public officials accountable for particular decisions and behavior, citizens lack the knowledge how to execute these rights. For newly established democracies such is Kosovo, this presents an obstacle to increase transparency, accountability.

This report presents one of the first milestones of Community Building Mitrovica and CRYM within the scope of implementing the project" *Civil Society is watching you: demand for accountability and transparency on local level*" funded by EU, managed by European Union Office in Kosovo and co-funded by Austrian Development Agency and Royal Embassy of Netherlands. It will serve us as basis to design future project activities, adopt them to the needs of CSOs and we hope to be useful document for the civil society community in Kosovo and Western Balkan's region.

October 2014.

Aferdita Sylaj Executive Director, Community Building Mitrovica

#### Methodology

This research report is prepared using the combined methodology of desk research, undertaking the analysis of the existing reports and documents related to civil society development and conducting focus group discussions. Substantial valuable information for preparation of this report presented the data from completed questionnaires by 21 civil society organizations that are active in their work in Mitrovica region including Southern and Northern part. Additional interviews are also conducted to fill in the gaps and confirm the information received from questionnaires or focus group workshops.

The first focus group workshop with Albanian speaking civil society organizations took place on the 12ve of September 2014, while the second focus group workshop with Serbian speaking organizations took place on the 19<sup>th</sup> of September. A joint workshop with organizations from the south and north was organized on the 9<sup>th</sup> of October 2014, to validate the preliminary findings derived from desk research and workshops as well as to cross check all the data compiled on the capacities, experience and needs of the civil society organizations in the Mitrovica region related to participation and monitoring of the work of local authorities.

The conclusions from focus group meetings and information derived from questionnaires are elaborated in detail in this research document.

#### **II. LEGISLATIVE FRAMEWORK OF COOPERATION**<sup>1</sup>

The civil society legislative and regulatory framework is at its development stage. Kosovo has a basic civil society law, which sets ground for the existence and operation of civil society organizations, namely the freedom of association. Locally, there is a group of laws pertaining local government – civil society cooperation. The most important one is the basic local government law of Kosovo, which mainly concerns public participation in local decision-making process. Other laws that regulate certain (thematic) aspects of this cooperation include: Law on Local Public Finances, Law on Public Financial Management and Accountability, Law on empowerment and participation of youth, Law on Spatial Planning, Law on Access to Public Documents.

#### II.1. Law on Local Self-Government

The law on local self-government recognizes the right of citizens of a municipality to take part in the latter's activities (Article 4.5). The law foresees open meetings of the municipal's assembly; moreover, requires that the public should be notified regarding the date of a meeting and its approval of the rules to enable the citizen's participation in the meetings (Article 45). The access to information at the local level is also regulated with this law (Article 68.50). Furthermore, this law also predicts a regular mechanism for public information and consultation: every municipality must organize public meetings at *least twice per year* (Article 68.1-2). Additionally, the municipalities must inform the citizens over 'the important plans or programs for public interest' (Article 68.3); also the municipal assembly must approve the local regulation to secure the effective implementation of this law (Article 68.4).

Despite these provisions, the Law on Local Self-Governance foresees the right of a petition (Article 69), public's initiative (Article 70), and local referendum (Article 71), by securing a solid base for the public's participation in general. Moreover, the law specifically refers to CSOs in the Article 73, obligating the municipalities to establish consultative committees within sectors in which they must include the representatives of CSOs.<sup>2</sup>

#### II.2. Law on Local Government Finances

Kosovo municipalities are entitled, within the limitations of Kosovo economic policy and the pursuit of fiscal sustainability, to their own adequate financial resources which may be spent as they see fit in order to carry out municipal competencies. The municipal assembly and administration have the right and authority to autonomously regulate and manage financial resources from central-level grants or own source revenue collection.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> TACSO Report- Local Government-Civil Society Cooperation, 2013

<sup>&</sup>lt;sup>2</sup> Republic of Kosova, Official Gazette, Law on Local Self Government, at www.gazetazyrtare.com.

<sup>&</sup>lt;sup>3</sup> Republic of Kosova, Ministry of Local Government Administration, Law on Local Government Finances

### II.3. Law on Public Financial Management and Accountability

The Law on Public Financial Management and Accountability and the Budget Circular specify which forms of public consultation should take place during the municipal budget preparation and approval process. Such public consultation is meant to contribute to the drafting of a municipal budget that reflects the needs and priorities of municipal residents as well as municipal commitment to the good governance principles of transparency and accountability.

#### II.4. Law on empowerment and participation of youth

This law foresees that Kosovo's institutions, each one in their respective field of operations, ensure the youth's participation and engagement in the decision-making process. The participation of the youth in the sectional policies is done in the following areas: education, jobs, public health, social issues, culture, sport and recreation, civic education and democracy, environment, spatial planning and rural development.<sup>4</sup>

### II.5. Law on Spatial Planning

The law stipulates that the municipalities shall organize public review of the spatial plans within their competencies. The following governance principles for public participation are foreseen by the law: all spatial planning procedures shall be prepared in a manner that encourages transparent public participation, all necessary information shall be provided to the public through the Official Gazette or other public information medium in due time before meetings or consultation, public participation shall not discriminate based on gender or communities, spatial development and planning proposals shall include assessments of their likely social, economic and environmental impacts, and time frames shall be sufficient for public participation without causing unnecessary delays.<sup>5</sup>

#### II.6. Law on Access to Public Documents

The Law on Access to Official Documents provides a legal basis to exercise the right to obtain documents held by public institutions and sets out the instruments needed to do so. It enables residents of Kosovo to "participate more closely in the decision-making process of public institutions and guarantees that the public institutions enjoy greater legitimacy, transparency and are more effective and more accountable to the residents of Kosovo." The municipal government is obliged to create an enabling environment for access to official documents in accordance with Article 8 of the Administrative Instruction No. 2006/03 of the Ministry of Local Government Administration, which states that the "Municipal Assembly shall adopt regulation,

 <sup>&</sup>lt;sup>4</sup> Republic of Kosova, Ministry of Culture, Youth and Sports, Law on empowerment and participation of youth
 <sup>5</sup> Republic of Kosova, Official Gazette, Law on Spatial Planning, at www.gazetazyrtare.com.

take measure and establish good administrative practices to guarantee the right of the residents to access the official documents of the municipality."<sup>6</sup>

#### **III. INSTITUTIONAL MECHANISMS OF COOPERATION WITH CSOs in MITROVICA**

Municipal authorities in Mitrovica South have appointed a Coordinator for cooperation with civil society as of 2010. The role of the coordinator is primarily to serve as a liaison officer with the aim to coordinate the communication and dialogue between the municipal administration and civil society. The position of the coordinator is within the Department of Culture, Youth and Sport. In parallel, a considerable number of municipal departments (sectors) and offices do cooperate with civil society organizations, mainly on ad-hoc basis, having no coordination among them. Some of the established institutional mechanisms which are in place and facilitate the cooperation include: Municipal Councils on Safety in Communities, Municipal Offices for Public Communication, Consultative committees and Local Youth Action Council. Following this logic of functioning, the municipality does not have a single address for compliance with the civil society, but civil society organizations, based on their field of operations, have to address to the relevant municipality office or official. Furthermore, during the workshops it was noted that civil society organizations do not have full understanding of the mandate of this public official due to the lack of necessary efforts to promote the existence of this position, mandate and role that the coordinator for civil society has within the administration of the Southern Municipality of Mitrovica. It was also noted the limited political power that this position has, mandate and the scope of work toward full engagement of civil society in the work of local administration in Southern Municipality of Mitrovica.

While a position of coordinator exists in the South, the participants of the workshops confirmed that there is a public officer, namely the human rights officer working in Northern Municipality of Mitrovica that has under his mandate the dialogue and cooperation with civil society. There is a very limited experience of the CSOs with the officials of this municipality therefore a conclusion related to this process is impossible to be reached.

#### IV. TRANSPARENCY AND ACCOUNTABILITY<sup>7</sup>

<sup>&</sup>lt;sup>6</sup> OSCE Kosova and Association of Kosova Municipalities, Guide to Municipal Participatory Governance, at www.osce.org.

<sup>&</sup>lt;sup>7</sup> TACSO Report- Local Governance-Civil Society Cooperation, 2013

In the past decade the focus on transparency, as an aspect of improving governance and fighting corruption, has been at the national level, which is mainly related to global aspirations of pluralism, democratization and improvement of the government. However, recently there is a change in the direction of increasing transparency at the local level. More and more people are beginning to understand the importance of building transparency at the local level as a means of addressing some of the biggest challenges to sustainable development and democracy.

Therefore, transparency represents the fundamental principle of good governance. Free access to information plays an important role in promoting transparency. However, the information must be given in time, be relevant, accurate and complete to be used effectively. Issues of who produces that information, and for what purpose, become key aspects regarding transparency, when competing interests converge on a particular issue. One of the most advanced models to ensure transparency is the five-point framework to increase transparency: 1. Monitoring and evaluation, 2. Access to information, 3. Ethics and integrity, 4. Institutional reform and 5. Addressing specific issues.<sup>8</sup>

#### Monitoring the work of local government

In the past recent years the number of civil society organizations that monitor municipal's bodies work has raised. This activity has led to increased local transparency and at the same time obliged the municipalities to be more careful in the observance of democratic decision-making standards. From the monitoring activities of the organizations analyzes and reports have been produced to ascertain the state of facts for the situation and identify the flaws of local governance in Kosovo. Some of the organizations that monitor the performance of municipalities are: Community Building Mitrovica and Mundesia in Mitrovica and Prehja in Skenderaj/Srbica.<sup>9</sup>

#### V. COOPERATION BETWEEN CIVIL SOCIETY AND LOCAL GOVERNMENT

The relations between local governments and the Civil Society are specific, compared to central institutions, inclining mainly towards sectors cooperation. Locally, both sectors need improvements – local institutions in terms of applying provisions on public consultations, citizen' participation, transparency etc; and Civil Society in capacity building, especially having in mind the fact that the number of well established CSOs local level is rather limited.

<sup>&</sup>lt;sup>8</sup> For more details on the five-point framework, see at www. transparency.org

<sup>&</sup>lt;sup>9</sup> Focus group meeting with NGOs working in Mitrovica region, 12 September 2014

The cooperation between local authorities in Mitrovica and civil society organisations is done based on municipal legal framework and not built upon strategic documents of cooperation. There is no single case where a local government and CSOs have developed or signed a strategic document to establish principles of systemic cooperation. Instead of a structured dialogue between the two, the practice up to date has shown a focus on sectors cooperation<sup>10</sup>.

Municipality of Mitrovica in general, hesitates to disclose information and documents, especially financial ones. Citizens' participation is another challenge. Citizens are not regularly part of the policy making process at local level and their involvement in consultation processes is not in a satisfactory level. Although cases of CSO participation in decision making process do exist, the selection of the CSOs to become members of the different working groups is being done with direct invitation and not following expression of interest or open call procedure<sup>11</sup>.

In absence of strategic cooperation documents, local governmental authorities hesitate to enter into structured dialogue with the CSOs. In the meantime, CSOs tend to be limited in some cases in initiating or promoting cooperation opportunities with municipal authorities due to lack of adequate capacities<sup>12</sup>.

With exception of the experience of well established NGO, Community Building Mitrovica which has more than five years of experience regularly working and collaborating with local authorities and being engaged in participation and preparing research monitoring reports as well as conducting analysis of the laws and reports prepared by Mitrovica municipal authorities, a relatively small number of CSOs is engaged in participation in different decision making processes in Mitrovica municipality. However, majority of these initiatives are individual and the cooperation ends with completion of a certain phase without any substantial follow up. A good example is the case of EKO-Trepca, which has a solid record of cooperation with local authorities. EKO- Trepca has been involved as a member of the working group in drafting the Plan for Protection of the Environment during 2011-2012 and a member of the working group preparing the Municipal Plan for Waste Management in 2014. In both cases the same NGO was not further engaged in monitoring the implementation of these documents. Another similar example is the work of organisation Me Dore në Zemër, they are official member of the Municipal Council for Security and participated in drafting the Mitrovica Youth Action Plan in 2013-2014 as well as preparation of the Environment Protection Plan in 2012-2013. Similar to EKO-Trepca also Me Dorë në Zemer has not continued with their role of undertaking further monitoring or watchdog activities<sup>13</sup>.

<sup>&</sup>lt;sup>10</sup> Kosovo Report: Local Government – Civil Society Cooperation, TACSO 2013

<sup>&</sup>lt;sup>11</sup> Focus group meeting with NGOs working in Mitrovica region, 12 September 2014 <sup>12</sup> Ibid.

<sup>&</sup>lt;sup>13</sup> Focus group meeting with NGOs working in Mitrovica region, 12 September 2014

Majority of the CSOs that participated in the focus group discussions held in Mitrovica South on the 12ve of September and in Mitrovica North on the 19<sup>th</sup> of September have around **three (3) years of experience** working/collaborating with local authorities. In majority of the cases this collaboration includes participation in working groups, supporting service delivery to vulnerable groups and implementing short term activities in partnership with municipality. The area of cooperation includes **education**, **health**, **human rights**, **youth activities**, **security**, **environment and gender equality**. Majority of them aim at addressing the community needs, while facing numerous problems, be it while approaching the municipality or potential donors.

The conclusions from the focus group meetings showed that in many cases that there is a need for expertise and trainings of local CSOs, which are willing to be engaged. The numbers of consolidated CSOs in Mitrovica region is very small, while the rest of CSOs lack experience and have limited expertise necessary to cultivate cooperation with local authorities. A considerable number of organisations lack knowledge on the rules and procedures of functioning of local administration as well as lack capacities to exercise their rights of being involved in different processes and contribute to more transparent and democratic local governance. The experience of *NGO Qendra e Gruas ATO* based in Vushtrri/Vučitrn shows that although they had collaboration with directorate of education and health in addressing the needs of the children to get free transportation to the school from municipality and enable them regular attendance in schools during 2013-2014. Staff of this organisation does not have sufficient information about the functioning of the administration and in many cases their requests are answered with "*We don't have budget for this*" even when requests are possible/doable.

A unique initiative of collaboration with female political representatives in the municipalities of Mitrovica region covering South and North is the example of the work of Mitrovica Woman Association for Human Rights **(MWAHR).** During the municipal election period in November 2013 they have closely worked with the female candidates (proposed assembly members) of all of political parties and supported their lobbying campaigns with the aim to strengthen women representation in politics and increase the number of female representatives in local administration. Through this process MWAHR ensured direct communication and easy way to channel the needs of the community through their voice in the assembly. Being supporters of the work of assembly female representatives in the municipalities in South and North, MWAHR still does not have any specific plans of monitoring the work or observing their performance<sup>14</sup>.

<u>Challenges in North<sup>15</sup></u>: It is estimated that there are around 30 registered CSOs in the Mitrovica region the majority of them being Serb organizations from the north. According to Community Building Mitrovica, which is an organization that has offices on both sides of the river, projects

<sup>&</sup>lt;sup>14</sup> Focus group meeting with NGOs working in Mitrovica region, 12 September 2014

<sup>&</sup>lt;sup>15</sup> TACSO Civil Society Needs Assessment report, 2014

dedicated to the north involve support to businesses, human rights, peace building and northsouth communication, informal education, agriculture, health... i.e., they are mainly community oriented. Except **Meridian**, an NGO from Zubinpotok/Zubin Potok that have experience in monitoring the work of local governance in Z Zubinpotok/Zubin Potok (2006) and **ACDC** that currently in monitoring the work of the municipal courts displaced in Vushtrri/Vučitrn, other NGOs do not have experience in directly monitoring the performance of municipalities, municipal assemble sessions and other laws or regulations that involve citizen participation.

NGO **Santa Marija** for many years actively worked on breast cancer awareness that included advice centres, educational trainings to awareness campaigns and was advocating for technical equipment for the health houses. They cooperated very well with all relevant stakeholders such as medical centres, municipality, other NGOs but no single agreement about any joint actions or commitment from municipality/ies or strategic document between them and CSOs for this sector. Most of CSOs operating in the North confirm that the cooperation with local institutions relies mainly on participation of municipal officers in the project activities organized by CSOs.

**Zensko Pravo**, and **Kolo Srpskih Sestara** that were working on domestic violence, human rights education and on the monitoring of implementation of the Law on family have established communication channels with northern municipalities and that is due to the recognition of their work in the field of human rights and participation from the side of local authorities and they expect in the future that the cooperation will be formalised and sustainable. Another active NGO **AKTIV** also cooperated closely and supported local Institutions to address the problem of domestic violence, including the minority communities living in the North. Other NGOs like **AFPK** and **ACDC** and have had good cooperation with Educational Institutions and Kosovo Police while implementing activities for informal education for children in schools and safety in the schools the traffic.

It was underlined by all NGOs present that cooperation between CSOs and local authorities should be strengthened, should be formal based on the partnership principals.

In the Northern part of Kosovo, there is additional challenge, including four municipalities for overall Kosovo legal infrastructure since they have been implementing the laws of Serbia and as a result there is lack of the knowledge for Kosovo Laws, with the establishment of Kosovo Institutions, there is a need for outreach programs and not only for public servant but as well for CSOs.

### VI. CAPACITIES AND DEVELOPMENT NEEDS FOR CIVIL SOCIETY ORGANISATIONS

Capacities of civil society organisations in Mitrovica region are generally weak. The number of organisations that operate in this region is around 40, majority of them are small organisations that work periodically implementing short term projects and addressing community needs.

With the new political developments and elections held in northern municipalities, donor interest has risen to fund projects in that region. However, challenges there are bigger, not only regarding the capacities of Civil Society organizations, but also in monitoring their work.

There are only few well-established organisations that operate in this region such as Community Building Mitrovica, Mundesia, Shtate Arte, Aktiv, Santa Marija, Eko-Trepca, AFPK which have managed to establish a well defined profile and identity of their work and services they provide. Although the presence and interest of donor community is still high, to work in this region, the political developments and complicated rules of application and getting funds still present an obstacle for these organisations with direct impact in their financial sustainability.

Weak internal government structures, lack of capacities and expertise in the area of civic participation and monitoring the work of local authorities present fundamental issues that need to be addressed by the community of CSOs in Mitrovica region or any project dedicated to support them in these challenges. In addition to this, expertise of CSOs to cultivate relations with the public and media present also a need.

In the Serb-populated areas, the situation is considerably different and far more hostile for Civil Society activists. Furthermore, the capacities of Kosovo Serbian NGOs are far less developed than those of organizations in the rest of Kosovo<sup>16</sup>. This situation creates an environment that requires a more tailored approach that would enable donors to achieve their objectives, but on the other hand to assure that the support is being concretized and deliverables are met. Security environment and clearance procedures complicate or even unable monitoring procedures<sup>17</sup>.

International donors have strict security rules so they barely go to the north, therefore in the end of the project they can only assume from the reports that a certain project has been implemented. Dozens of times donors have used the premises of southern CSOs to meet and discuss with representatives of CSOs from the north. In worst of the cases, when donors were eager to finance projects in the north, they even wrote the proposals and complete all the paperwork on behalf of an organization, due to its poor human resources<sup>18</sup>. This context then twists the situation to the point that creates a bad public image for Civil Society in this region – depicting it as "organizations that get money and do nothing"<sup>19</sup>.

#### Area of Work

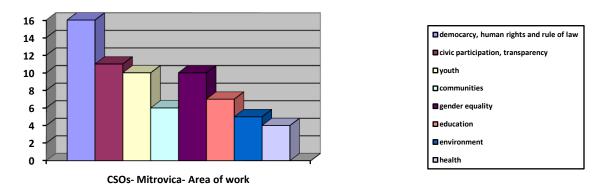
<sup>&</sup>lt;sup>16</sup> Kosovo Civil Society Strengthening Project Evaluation, page 2 -

<sup>17</sup> Ibid

<sup>&</sup>lt;sup>18</sup> Interview with Aferdita Sylaj, Executive Director Community Building Mitrovica

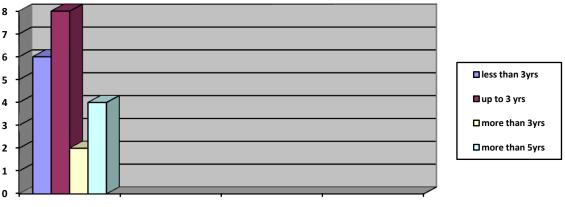
<sup>&</sup>lt;sup>19</sup> Ibid.

Vast majority of the organisations that participated in both focus group meetings indicated that their primary area of work is democracy, human rights and rule a law (76%)<sup>20</sup>. The area of civic participation, transparency, and cooperation with local authorities presents an area of interest for the work of CSOs in Mitrovica region and it is identified as the second (64%). For more detailed information please see the chart below.



#### Experience in working with local authorities:

The experience of CSOs in the area of collaboration with local authorities is a topic that should be further elaborated and cannot be strictly defined considering that majority of CSOs working in Mitrovica region had cases of ad –hoc cooperation in working together with authorities and implementing short term, majority of them one day actions. However, when we asked the organisation about their experience, majority of them or 47% indicated that they have up to 3 years experience, while 23% indicated that they have more than 5 years experience. For more information related to their experience please see the chart below.

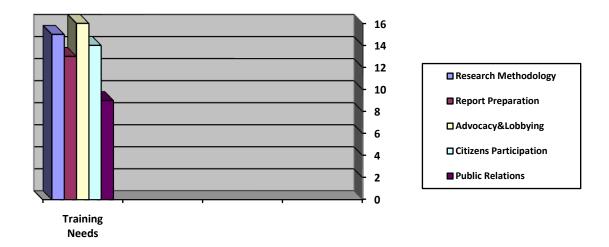


Experience

#### **Capacity Development needs:**

<sup>&</sup>lt;sup>20</sup> A total of 27 organizations working in Mitrovica region South and North participated in focus group meetings.

The need to develop capacities of CSOs, in order to strengthen the cooperation and monitoring the work of local authorities has been also identified in both focus group workshops. Majority of the CSOs still lack skills on doing successful advocacy campaigns (88%), as well as preparing monitoring reports (70%). Answering to a list of trainings that they see necessary for their work majority of the CSOs have indicated that the methodology of helping them to strengthen their capacities is also important. They highlighted the need to have trainings accompanied with mentoring services or peer to peer learning in order to ensure sustainability and immediate application of the new skills. Overall, a proper monitoring and technical support system for Civil Society in the northern municipalities is needed, in order to ensure that CSO capacities are strengthen and communities in the region are the real beneficiaries.



#### **VI. CONCLUSIONS AND RECOMMENDATIONS**

In order to improve and standardize the cooperation between CSOs and local governments, the strengthening of Civil Society sector in municipalities seems to be imperative need.

The civil society legislative and regulatory framework is at its development stage. Kosovo has a basic civil society law, which sets ground for the existence and operation of civil society organizations, namely the freedom of association. Locally, there is a group of laws pertaining local government – civil society cooperation. The most important one is the basic local government law of Kosovo, which mainly concerns public participation in local decision-making process.

Municipal authorities in Mitrovica South have appointed a Coordinator for cooperation with civil society as of 2010. Although this position is part of Department for Culture, Youth and Sport, a considerable number of municipal departments (sectoral) and offices do cooperate with civil society organizations, mainly on ad-hoc basis, having no coordination among them. This office needs to be further developed in terms of its capacities and political power in order to be able to contribute to strengthening the dialogue and cooperation with civil society. Review of its mandate and re-positioning at the cabinet of the mayor eventually can produce positive results in this area.

The cooperation between local authorities in Mitrovica and civil society organisations is done based on municipal legal framework and not built upon strategic documents of cooperation. There is no single case where a local government and CSOs have developed or signed a strategic document to establish principles of systemic cooperation.

Citizen participation is also a challenge. Citizens are not regularly part of the policy making process at local level and their involvement in consultation processes is not in a satisfactory level. Although cases of CSO participation in decision making process do exist, the selection of the CSOs to become members of the different working groups is being done with direct invitation and not following expression of interest or open call procedures.

Majority of the CSOs that participated in the focus group discussions held in Mitrovica South on the 12ve of September and in Mitrovica North on the 19<sup>th</sup> of September have around **three (3) years of experience** working/collaborating with local authorities. In majority of the cases this collaboration includes participation in working groups, supporting service delivery to vulnerable groups and implementing short term activities in partnership with municipality.

With exception of the experience of well established NGOs with proof record on regular cooperation with local authorities, a relatively small number of CSOs is engaged in participation in different decision making processes in Mitrovica municipality. However, majority of these

initiatives are individual and the cooperation ends with completion of a certain phase without any substantial follow up.

Capacities of civil society organisations in Mitrovica region are generally weak. The number of organisations that operate in this region is around 40, majority of them are small organisations that work periodically implementing short term projects and addressing community needs.

Civil Society in the north - A proper monitoring and technical support system for Civil Society in the northern municipalities is needed, in order to ensure that the capacities are strengthen, projects are implemented and that community is the real beneficiary of the donors' support.

Capacities of civil society in Mitrovica region can be grouped in the below categories:

**Civic participation:** Up to date municipal authorities of Mitrovica region have not adopted any standards regulating civic participation. The experience of majority of the CSOs in Mitrovica region is limited, both in terms of the number of CSOs experienced in cooperation with local authorities as well as about their involvement in all stages of participation in decision making process. A big number of CSOs need to build their capacities and knowledge on the legislation governing municipal administration as well as legal framework regulating the dialogue and cooperation. A better knowledge about the role of CSOs in this process is needed to enable them become a more serious partner in the dialogue with authorities.

A capacity development package with curricula tailored to meet the needs of local grass root organisations combined with continued support (peer to peer exchange and mentoring) is necessary as a first step to better equip organisations in their effort to strengthen civic participation in decision making as a precondition of democratic processes in this part of Kosovo.

**Monitoring and report preparation** is exclusively linked with the capacities/expertise of organisations. Majority of the CSOs part of this research do not have standards nor follow a certain methodology of conducting monitoring or preparing monitoring reports. This proves their weak capacities and their need to urgently build their capacities in the area of monitoring methodologies and report preparation.

Skills on preparation of the research reports for local institutions and international mechanisms were also identified as a need for majority of the CSOs. An emphasis was given to preparation of the shadow reports for Council of Europe, European Commission and similar international mechanisms as CSO contribution to allow verification of the information delivered by state authorities.

A capacity development package, a training curriculum that explains different methodologies for preparing research reports combined with examples from the experience of successful NGOs and accompanied with mentoring support in drafting reports is necessary as the first step to address the needs of CSOs in Mitrovica region.

Advocacy and Lobbying capacities of CSOs in Mitrovica region remain weak despite numerous advocacy and lobbying trainings provided by different organisations in the last decade. The fact that, this area of expertise of CSOs is identified by CSO themselves to be weak, proves the need to invest in a more comprehensive approach and ensure development of necessary skills to undertake successful advocacy and lobbying actions by CSOs. Collaboration between CSOs as an element for successful advocacy campaigns should be also addressed as part of curricula of the trainings or topics of workshops that are needed to be organised to strengthen this area of expertise of CSOs.

The overall delivery of the capacity development packages depends from many factors such as the absorption capacities, tailor made curricula and continuous support after the delivery of the trainings. It is important to mention that innovative approaches such as exchange of staff between more experienced and less experienced CSOs can help building of capacities of NGOs in many aspects including the methodology of work and can contribute to a more sustainable development of organisations as such.

#### LIST OF NGOs THAT PARTICIPATED IN THE FOCUS GROUP DISCUSSIONS

- 1. ACDC (Avocacy Center for Democratic Culture)
- 2. AKTIV
- 3. AFPK Association for Peace Kosovo
- 4. ATO women's centre
- 5. CBM (Community Building Mitrovica)
- 6. CPT Centre for Peace and Tolerance
- 7. CRLS (Centre for development of local communities)
- 8. CPWC "Raba Voca" Mitrovica (Centre for protection of women and children)
- 9. DOMOVIK
- 10. Eko Trepca
- 11. Fish foundation
- 12. IDCSI (Institute for Development of Civil Society Initiatives)
- 13. JAZAS
- 14. PREHJA
- 15. Levizja KOHA
- 16. MDNZ (Me dore ne dore ne zemer)
- 17. Media Pulse
- 18. Meridian
- 19. Mundesia
- 20. MWAHR
- 21. Resurce Centre Leposavic
- 22. Ngritja e Zerit
- 23. Santa Marija
- 24. 7 ARTS
- 25. Zensko Pravo
- 26. YEC Youth Empowerment centre
- 27. Youth Centre Mitrovica

**Civil Society community**: the project will continuously work on identifying the organisations and analysing the sector of civil society in Mitrovica region with the aim to know who is doing what and what are the capacities and needs of CSOs active in Mitrovica region. The table below provides information about the profiles of the local CSOs that are active in Mitrovica Region.

1. Community Building Mitrovica	
Director: Aferdita Sylaj Address: Bulevardi Isa Boletini 12, Mitrovica E-Mail: info@cbmitrovica.org aferdita.syla@cbmitrovica.org Webpage: www.cbmitrovica.org Phone: +381(0)28530335 Country of Origin: Kosovo Date of registration in Kosovo: 2001 Region of Operation: South and North Mitrovica Status: Non-Governmental Organization Field of Activities: Reconciliation, Human Rights, Minorities, Women	Profile: CBM is an interethnic grassroots organization operating in the field of peace and community building in the wider region of Mitrovica. CBM's vision sees Mitrovica as a safe, diverse place where accountable institutions, civil society and active citizens appreciate differences in a democratic culture. CBM's mission is to identify, encourage and facilitate joint actions of citizens in the Mitrovica region in order to promote cooperation, co-existence and democratic values. In order to attain the ideals in the vision, CBM has foreseen the following long-term goals: Strengthen the role of community in democratic values, strengthen the good governance of local institutions. Current Activities: Access Programme for Youth, "Build Bridges – not walls", Project "Our Matters", Youth Academy for dialogue and cooperation, Youth Exchanges, Monitoring Project, "My Need, my Decision", Human Rights Education, "Wominnovation"
2. EKO Trepca Director: Ramadan S. Uka Address: Brigada 141 Mehë Uka- PIM -TREPÇa E-Mail: ramadan_uka@hotmail.com Phone: 044;049/141-110 Country of Origin: Mitrovica Date of registration in Kosovo: 07.12.2001 Region of Operation: Mitrovica, Vushtrri, Skenderaj Status: NGO Field of Activities: Environment, Rural Development, Health	<ul> <li>Profile: Vision: Mitrovica and Kosovo with a healthy environment and active citizens toward sustainable development. Mission: To contribute on improving the local, regional environmental problems and bilateral cooperation with local authorities, businessmen, NGO s, by supporting the free exchange of information and public involvement in decision-making.</li> <li>Current Activities: Recycle activities, raising awareness, and advocacy-lobbying.</li> </ul>
3. 7 Arte Country of Origin: Kosovo Region of Operation: Mitrovica Date of registration in Kosovo:02.05.2006 Status: Association Field of Activities: Culture, Youth, Environment Director: Lulzim Hoti Address: Sheshi " MeheUka" Kati VI, Mitrovica 40000 E-Mail:shtatearte@yahoo.com Phone:+386 49 211 771 Webpage: www.7-arte.org	Profile: "7arte" develops and supports local artists to represent Kosovo's culture in international field with dignity. 7arte believes that communications and actions make a change. Their philosophy is that cooperating with 7arte always requires passion and synergy. Their hard work makes people support them on different ways. They are transparent and open to all enthusiasts of arts and culture. 7arte organizes cultural events and workshops on creative industry, is part of cultural exchange programs and international networks to share values and experiences and is doing strategic research and promotion on (inter) national level. The target groups are young artists (15-35 years old) from Kosovo, especially from Mitrovica region, cultural organizations and institutions.

<ul> <li>4. Mitrovica Rock School</li> <li>Director: Dafina Kosova</li> <li>Address: Bulevardi Isa Boletini, 40000 Mitrovica</li> <li>E-Mail: dafina@mitrovicarockschool.org</li> <li>Phone: +386 49359866</li> <li>Webpage: www.mitrovicarockschool.org</li> <li>Country of Origin: Kosovo</li> <li>Date of registration in Kosovo: 11.12. 2012</li> <li>Region of Operation: Mitrovica; with some projects</li> <li>in Macedonia-Skopje and Netherlands-Tilburg</li> <li>Status: Association</li> </ul>	Profile: Mitrovica Rock School restores inter-ethnic cooperation among youth in the divided town of Mitrovica through concrete educational/music activities. Starting off as a project of MwB and CBM in 2008 it has grown into an independent NGO at year-end 2012 with high local ownership. Due to precarious safety situation Mitrovica Rock School operates from two buildings each on either side of the river Ibar while local staff ensures uniform policy, curriculum and image are maintained. MRS functions as a music school with a rich daily lesson program specialising in rock and pop music. Hand in hand with the lesson program MRS implements inter-ethnic activities for mixed bands aiming to counter stereotypes among youth across the divide. Current Activities: Regular Rock School Program, Ambassador Band Program,
Field of Activities: Culture, Human Rights, Women, Minorities	Teacher/trainee Training week in Netherlands
5. Mundesia	Profile: Mundësia began as "The Women's Training and Consulting Centre" in
Director: Hasime Tahiri-Hasani Address: Vëllezërit Dragaj #4, 40000 Mitrovica E-Mail: mundesia_ngo@yahoo.com ; hasime_tahiri@yahoo.com Phone: +381(0)28 539 576 Webpage: www.mundesia.org Country of Origin: Kosovo Date of registration in Kosovo: 29.03.2001 Region of Operation: Mitrovica, Vushtrri/Vucitern; Srbica/Skenderaj; Zubin Potok, Leposavic, Zvecan Status: Non-Governmental Organization Field of Activities: Human Rights, Culture, Women, Minorities, Socio-Economic Development	Mitrovica in 2001. Its vision for the development of Kosovo is that it will be based on equal access and inclusive development so that the citizens can exercise their rights and responsibilities as full and active members of a democratic and multi-ethnic society. Its mission is to empower the most disadvantaged groups so that they can fully exercise their rights and responsibilities and can work towards improvement of their socio-economic position. Through different projects and activities Mundësia has supported the integration of gender and economic equity by increasing empowerment of women. Areas of experience include also traditional handicraft production for self-employment, multi-ethnic & community empowerment, youth employment, legal awareness raising, literacy training and microbusiness development. Current Activities: Inter ethnic community empowerment program, Promotion of Cultural diversities of Kosovo, Monitoring Mitrovica municipality, Monitoring local elections 2013
<ul> <li>6. Women's Centre Prehja" (QGP)</li> <li>Director: Jeton Rushiti</li> <li>Address: 28 Nentori", p.n. Skenderaj/Srbica</li> <li>E-Mail: qgprehja@hotmail.com</li> <li>Phone: 044 136 641</li> <li>Webpage: N/A</li> <li>Country of Origin: Kosovo</li> <li>Date of registration in Kosovo: 2003</li> <li>Region of Operation: Skenderaj/Srbica. Partly also</li> <li>in other municipalities: Drenas</li> <li>Status: Non-Governmental Organization</li> <li>Field of Activities: Human Rights, Women, Minorities.</li> </ul>	Profile: To empower the role of women in society. Implemented activities are related on gender equality, human rights, rule of law, informal education on health issue, democratization of society, etc Target groups are women especially in rural zone, marginalized groups of the population, people with disabilities, youth etc. Current Activities: Raising the awareness on the rights of women, persons with disabilities and youth. Monitoring the Municipality of Skenderaj/Srbica (has to do with the rule of law). Monitoring of the Basic Court in Skenderaj/Srbica

7. Caritas Kosova Director: Don Viktor Sopi Address: Str. Rexheo Bislimi, Ferizaj – Kosove E-Mail: caritaskosova@hotmail.com Phone: Ferizaj: +290 328 Mitrovica: +381 28 530 250 Email: caritasmitro@gmail.com Webpage: www.caritaskosova.org Country of Origin: Kosovo Date of registration in Kosovo: 1992 Regional office in Prishtina, Prizren, Mitrovica, Gjilan, Leposavic, Kline; Project offices: Suhareke, Drenas, Viti, Rahovec, Malisheve, Shtime, Novoselle. Status: Local Non-Governmental Organization Field of Activities: Human Rights, Culture, Woman, Rural Development, Minorities, Reconciliation, Environment, Rule of Law, Health	<ul> <li>Profile: Our vision is to strongly promote universal values, the improvement of social/economic life conditions of the Kosovar society through focused actions and care towards justice, human rights defence, social inclusion and with a prevailing attention towards most marginalized people in need. Mission of Caritas Kosova, as the charity action of the Catholic Church in Kosova, analyzes the needs of Kosovar people and communities and promotes accordingly movements/initiatives by developing programs and projects for the improvement of life quality, for the development and defence of human rights, including peace building, education and care towards people in need and marginalized.</li> <li>Current Activities: Home Care, Social Assistance, Anti-trafficking, Socio – pastoral Programme, Disabled People Programme, Peace Promotion, RAE Integration, Integration of Returnees, Agricultural Development</li> </ul>
<ul> <li>8. Kosovo Agency for Advocacy and Development (KAAD)</li> <li>Director: Bashkim Ibishi</li> <li>Address: Str. Rrustem Statovci, no. 11/1, 10000</li> <li>Prishtina</li> <li>E-Mail: bashkim.ibishi@kaad-ks.org</li> <li>Phone: +381 (0)38 248 800 (Pristina)</li> <li>(0)38 719 268 (Mitrovica)</li> <li>Webpage: www.kaad-ks.org</li> <li>Country of Origin: Kosovo</li> <li>Date of registration in Kosovo: 2008</li> <li>Region of Operation: Prishtine/a, Mitrovice/a,</li> <li>Gjilan/Gnjilane, Peje/Pec and Prizren</li> <li>Status: Non-Governmental Organization</li> <li>Field of Activities: Human Rights, Rule of Law,</li> <li>Minorities, Reconciliation</li> </ul>	Profile: KAAD was founded in September 2008 with the support of UNHCR and Norwegian Church Aid to take over the implementation of Capacity Building, Protection Monitoring funded by UNHCR and Management of Roma, Ashkalia and Egyptian Camps of Osterode and Cesmin Lug, funded by Kosovo Ministry for Communities and Returns. KAADs vision is to bring communities together, increase tolerance, reconciliation, gender equality, promotion of human rights and alleviate the plight of the most vulnerable people in Kosovo. Its mission is the creation of sustainable environment for reintegration of communities in Kosovo, through lobbying and development, to integrate and promote human rights in politic, economic and social developments to the society and to contribute towards development in Southeastern Europe. KAAD tends to promote and protect values and international standards on the field of human rights and freedoms through advocacy, inclusion and educative and development activities, build and enforce civic society through supporting citizens, refugees, displaced people, youth, media and private sector. Current Activities: UNHCR Programs, Roma Education Fund (REF) – Romaversitas Kosovo, Open Society Foundation – Making the most of EU Funds for Roma (MtM), Ministry of Communities and Return (MCR)/Norwegian Church Aid - Camp Management Project.

J. Middle in Agricultural Development of Voises           J. Middle in Adv S mission is the development and create income generating to contribute on reducing migration to urban areas and support farmers, and agricultural activities. The IADK vision is the development of moder and agricultural activities. The IADK vision is the development of moder and agricultural activities. The IADK vision is the development of moder and agricultural activities. The IADK vision is the development of moder and agriculture for healthy and safe food, rural livehoods and sustainable environment in Kosovo". Main activities are Educating, training and supporting of farmer, textension of model farmer, introducing of new technologies, Preparation of moder and machinery on cost sharing basis, Grants for promoting farmers collaboration, Extension, Advocacy and lobbying. Promoting farmers collaboration, Extension activities in all Kosovo.           Status: Non-Governmental Organization         Profile: MGOS Santa Maria was established in 2000 with the aim of protecting women and children from the family or any other form of abuse, providing humanitarian, psychosocial and legal assistance in the region, promoting furgers "activities: Human Rights, Women, Children, Kosovo           10. Santa Marija         Profile: MGOS Santa Maria was established in 2000 with the aim of protecting women and children from the family or any other form of abuse, providing humanitarian, psychosocial and legal assistance in the region, promoting furgers "activities: Protection of women's and children's rights, economic status: Non-Governmental Organization           11. Mitrovica Woman Association for Human Rights (MWAHR)         Profile: Mitrovica Women Association for Human Rights (MWAHR)           11. Mitrovica Woman Association for Human Rights (MWAHR)         Profile:	0. Initiative for Agricultural Development of Keenve	Drafiles IADK's mission is to promote socia economic development of rural
Director: Zenel Bunjaku       reducing migration to urban areas and support farmers and agricultural activities. The IADK vision is the development of modern agriculture for healthy zbunjaku@yahoo.com         Phone: +377 44 198 056       webapage: www.iadk.org         Phone: +377 44 198 056       cursion in Kosovo: 2004         Region of Operation: Mitrovica, Vushtrri/Vučitrn, Skenderaj/Srbica, Drenas, Podujeva and with some activities in all Kosovo.       cursion additional cursion, Supplying in novations, Uggrading of storage facilities, Promoting business planning and book keeping. Linking beneficiaries to sources of financing. Advocacy and book keeping. Linking beneficiaries to sources of financing. Advocacy and book keeping. Linking beneficiaries to sources of financing. Advocacy and uscoef farmers group, rural women, young graduates from Faculty of Agriculture and Veterinary and value chain actors.         2010. Santa Marija       Profile: KGOS Santa Maria was established in 2000 with the aim of protecting women and children from the family or any other form of abuse, providing furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosocial and legal assistance in the region, promoting furmanitarian, psychosoci	9. Initiative for Agricultural Development of Kosova	Profile: IADK's mission is to promote socio-economic development of rural
Director: Zenel Bunjaku       activities. The IADK vision is the development of modern agriculture for         Address: Sfaracak Lulet, Vushtrri/Vučitm - Sfaracak       healthy and safe food, rural livehoods and sustainable environment in         Kossow?       Kossow?       Main activities are Educating, training and supporting of farmer,         Phone: +377.44 198 056       Webpage: www.iadk.org       Country of Origin: Kosovo       Freedom of model farm, introducing of new technologies, Preparation, Supplying         equipment and machinery on cost sharing basis, Grants for promoting farmers       novations, Uggrading of storage facilities, Promoting business planning and         lobbing.       hook keeping, Linking beneficiaries to sources of financing, Advocacy and         stus: Non-Governmental Organization       book keeping, Linking beneficiaries to sources of financing, Advocacy and         10. Santa Marija       Director: Blagica Radovanović         Phone: +381638170492       women and children from the family or any other form of abuse, providing humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assis	(IADK)	
Address: Sfaracak Lulët, Vushtrri/Vučitrn - Sfaracak       healthy and safe food, rural livehoods and sustainable environment in Kosovo". Main activities are Educating. training and supporting of farmer, Phone: +374 A198 056         Webpage: www.ladk.org       beatthy and safe food, rural livehoods and sustainable environment in Kosovo". Main activities are Educating. training and supporting of farmer, to forgine: Kosovo         Date of registration in Kosovo: 2004       equipment and machinery on cost sharing basis, Grants for promoting equipment and machinery on cost sharing basis, Grants for promoting innovations, Upgraful of storage facilities, Promoting business planning and lobbying. Promoting farmers: collaboration, Extending partnership in the region and Europe. Target Group of IADK are disadvantaged farmers, more advanced farmers who produce for the market and invest in their farms, organized farmers y and value chain actors.         10. Santa Marija       Profile: NGOS Santa Maria was established in 2000 with the aim of protecting women and children from the family or any other form of abuse, providing humanitrain, psychosocial and legal assistance in the region, promoting humanitrain, psychosocial and legal assistance in the region, promoting human rights, democracy and civil society. Since then, various projects "Ravy childhood development in rural areas", "Empowering young people by providing opportunities in Mitrovica, Leposavid/Leposavid, Zubinpotok/Zubin-Potok and Zeegar/Zwežan", "Counseling for Weman Association for Human Rights, Women, Children, Ravia Development         11. Mitrovica Woman Association for Human Rights, Women, Sudu development in rural areas", "Empowering young people by providing opportunities in Mitrovica, Rosov. The Association was created as aresult of the Women Toyten For Human Rights, Groups and "Webage		
E-Mail: zbunjaku@yahoo.com       Kosovo". Main activities are Educating, training and supporting of farmer,         Phone: +377 44 198 056       Kosovo". Main activities are Educating, training and supporting of farmer,         Extension of model farm, Introducing of new technologies, Preparation of publications and extension materials, Women group mobilization, Supplving equipment and machinery on cost sharing basis, Grants for promoting innovations, Upgrading of storage facilities, Promoting business planning and bubying. Promoting farmers collaboration, Extending, Advocacy and lobbying. Promoting farmers collaboration, Extending partnership in the region and Europe. Target Group of IADK are disdavantaged farmers, more advanced farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers, who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in their farms, organized farmers who produce for the market and invest in the region, promoting human rights, democracy and civil society. Sine theny	Director: Zenel Bunjaku	
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Webpage: www.ladk.orgpublications and extension materials, Women group mobilization, Supplying equipment and machinery on cost sharing basis, Grants for promoting lequipment and machinery on cost sharing basis, Grants for promoting book keeping. Linking beneficiaries to sources of financing, Advocacy and lobbying. Promoting farmers collaboration, Extending partnership in the region and Europe. Target Group of IADK are disadvantaged farmers, more advanced farmers who produce for the market and invest in their farms, organized farmers group, rural women, young graduates from Faculty of Agriculture and Veterinary and value chain actors.10. Santa Marija Director: Blagica Radovanović Hadiress: Kralja Petra 155, Zvećan E-Mali: rblagica@yahoo.comProfile: NGOS Santa Maria was established in 2000 with the aim of protecting human rights, democracy and civil society. Since then, various projects have been implemented, in the last years amongst others the projects "karly childhood development in rural areas", "Empowering young people by proriding opportunities in Mitrovica, Leposavić, Zubinpotek/Zubin- Protes: Status: Non-Governmental Organization Field of Activities: Human Rights, Women, Children, Rural Development11. Mitrovica Woman Association for Human Rights (MWAHR)Profile: Mitrovica Women Association for Human Rights, economic empowerment of women, education11. Mitrovica Woman Association for Human Rights, Women, Children, Rural DevelopmentProfile: Mitrovica Women Association for Human Rights, economic empowerment of the Women Nessociation for Human Rights, gender was created as a result of the Women Rights project (WTHR), based in five locations of Mitrovica, Rosova. The Association was created as a result Abbain, Serbian, Bosnian, RAE and Turkish. Target group of MWAHR are women, youth and children.	E-Mail: zbunjaku@yahoo.com	Kosovo". Main activities are Educating, training and supporting of farmer,
Country of Origin: Kosovoequipment and machinery on cost sharing basis, Grants for promoting innovations. Utperading of storage facilities, Promoting business planning and lobbying. Promoting business planning and lobbying. Promoting business planning and lobbying. Promoting business planning and lobbying. Promoting farmers collaboration, Extending partnership in the region and Europe. Target Group of IADK are disadvantaged farmers, more advanced farmers who produce for the market and invest in their farms, organized farmers group, rural women, young graduates from Faculty of Agriculture and Veterinary and value chain actors.10. Santa Marija Director: Blagica Radovanović Address: Kralja Petra I 55, Zvečan E-Mali: rblagica@yahoo.comProfile: NGOS Santa Maria was established in 2000 with the aim of protecting women and children from the family or any other form of abuse, providing human rights, democracy and civil society. Since then, various projects have been implemented, in the last years amongst others the projects "Early childhood development in rural areas", "Empowering young people by providing opportunities in Mitrovica, Leposavid, Zubiposokić, Zubinpotok/Zubin- Potok and Zveçan/Zvečan", "Counseling for women with breast cancer", "Waste management and cleaning of Velji Breg" and "We have the right to culture".11. Mitrovica Woman Association for Human Rights (MWAHR)Profile: Mitrovica Women Association for Human Rights, works in orks in a promoting businews and children's rights, economic eastus: Non-Governmental Organization field of Activities: Hama Rights, Women, Children, Rural DevelopmentProfile: Mitrovica Women Association for Human Rights project (WTHR), based in five locations of Mitrovica, Mosovo. The Association was created as a result of the Women Together for Human Rights project (WTHR), based in fiv	Phone: +377 44 198 056	Extension of model farm, Introducing of new technologies, Preparation of
Date of registration in Kosovo: 2004 Region of Operation: Mitrovica, Vushtrri/Vuïtrn, Skenderaj/Krica, Drenas, Podujeva and with some activities in all Kosovo.innovations, Upgrading of storage facilities, Promoting business planning and book keeping, Linking beneficiaries to sources of financing, Advocacy and book keeping. Linking beneficiaries to sources of financing, Advocacy and varued farmers who produce for the market and invest in their farms, organized farmers group, rural women, young graduates from Faculty of Agriculture and Vaterinary and value chain actors.10. Santa Marija Director: Blagica Radovanović Address: Kralja Petra 1 55, Zvečan E-Mail: rblagica@yahoo.comProfile: NGOS Santa Maria was established in 2000 with the aim of protecting women and children from the family or any other form of abuse, providing humanitarian, psychosocial and legal assistance in the region, promoting humanitarian, psychosocial and legal assistance in the region, promoting providing opportunities in Mitrovica, Leposaviq/Leposavić, Zubinpotok/Zubin- Potok and Zvegar/Zvečari, "Counsening for women with breast cancer", "Waste management and cleaning of Velji Breg" and "We have the right to culture".11. Mitrovica Woman Association for Human Rights (MWAHR)Profile: Mitrovica Women Association for Human Rights, women, Children, reated as a result of the Women Together for Human Rights project (VTHR), based in five locations of Mitrovica Association market, and promoting and suru Do/Suhodoli, Miners' Hill and Osterode Camp. MWAHR works in and promoting basel and free dama Rights project (VTHR), based in five locations of Mitrovica Association for Human Rights project (VTHR), based in five locations of Mitrovica Momen Association from Human Rights project (VTHR), based in five locations of Mitrovica Momen Association market and promoting peace among	Webpage: www.iadk.org	publications and extension materials, Women group mobilization, Supplying
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Region of Operation: Mitrovica Region		larget group of MWAHR are women, youth and children.
Connect Activities, Designed "many visites" project ("sets for concern"		Current Activities: Drojects "mousishts" project "usta formana"
Status: Association Current Activities: Projects "may rights", project "vote for women"		current Activities: Projects - may rights", project "vote for women"
Field of Activities: Human Rights, Women,	_	
Minorities, Culture, Reconciliation	Minorities Culture Reconciliation	

	Profile: "Valet e Paqe's" mission is to empower the youth through different
<ul> <li>12. Valet e Paqes</li> <li>Director: Remzi Aliu</li> <li>Address: Stadioni – Fatime Gjaka, pn, Mitrovica</li> <li>E-Mail: rembi30@hotmail.com</li> <li>Phone: 049 436 980</li> <li>Country of Origin: Kosovo</li> <li>Date of registration in Kosovo: 26.06.2001</li> <li>Region of Operation: Mitrovica</li> <li>Status: Non-Governmental Organization</li> <li>Field of Activities: Human Rights, Environment,</li> <li>Sport, Culture, Women, Empowerment of youth</li> <li>through non-formal education</li> </ul>	education activities, enhance capacity building through non-formal education with a main focus on the new generation, regardless of gender, ethnicity or religion. The Youth Centre of Mitrovica since 2011-2013 is managed by NGO "Valet e Paqes", which within a week is frequented by 100 young people. In this centre, young people attend different educational, cultural and sports activities. The main activities are: courses, trainings, debates and visits to various cultural and historical monuments. All those activities are organized with the purpose of raising the awareness of young people about cultural values, social integration and cooperation among youth regardless of ethnicity, religion or gender. The purpose of our organization is strengthened and awareness for human values and their importance in general. Current Activities: Trainings (CV writing, Interview, Projects writing, time management, traffic safety, etc, Courses (English language, math, and informatics), Recreational activities for young people: (sony playstation, football, darts, tennis, painting)
13. CSSP – Berlin Center for Integrative Mediation" Director: Bekim Ismaili Address: Isa Boletini Nr.13, Mitrovica E-Mail: bismaili@cssp-mediation.org Phone: +377 45 309 716 fkvmmova@cssp-mediation.org Webpage: www.mediation-mitrovica.org Country of Origin: Kosovo/Germany Date of registration in Kosovo: 2005 Region of Operation: North/South Mitrovica. Pristina (based) southern Kosovo Status: International Non-Governmental Organization based in Berlin operating in Kosovo with local staff Field of Activities: Human Rights, Rule of Law, Reconciliation, Minorities, Mediation	<ul> <li>Profile: Our overall goal is to promote mediation as alternative dispute resolution mechanism that will provide an opportunity to the citizens to resolve their disputes in a way that is friendly, time-efficient and low-costly. In order to do so, we cooperate with local institutions, educational institutions, civil society organizations, businesses and individuals. We offer mediation in court-referred and out-of-court cases.</li> <li>Current Activities: Raising capacity building on mediation (overall activity). Inter-municipal cooperation in the South of Kosovo. Operating and establishing the Mediation Center in Mitrovica</li> </ul>
14. Association of women 'SABOR' Director: Ordic Vesna Address: Kralja Petra Street I 136/39 38220 North Mitrovica E-Mail: saborkm@gmail.com Phone: +381 (0)65 8063 087 vesnaordic@gmail.com Webpage: www.saborkm.com Country of Origin: Kosovo Date of registration in Kosovo: 07.12.2001 Region of Operation: North Mitrovica Status: NGO Field of Activities: Women, Culture, Rural Development, Economic Development	Profile: Mission: The economic and social empowerment of women and their families, with special emphasis on the development of women's entrepreneurship and encouraging women's leadership in all areas of creativity. Objectives: Improve and increase the participation of women in economic decision-making, improving the status of women and their role in economic development; Contributing to employment and self-employment of women. Target group: Unemployed young women, women from rural areas, IDP persons, single mothers, women with social status; Current Activities: Provide training to women in the field of establishing and running a private business; Promote the work of women entrepreneurs and increase their visibility; Preservation of the Intangible Cultural Heritage.

(ACDC)	population in multiethnic region of Mitrovica, through the organization of educational, cultural, sports activities, and improvement of social life of all
Director: Dušan Radaković	generations and groups. Organization plans and conducts its activities based
Address: Cika Jovina 3 (North City)	on the priorities of population in Mitrovica region. Organization cooperates
E-Mail: dusan.radakovic@acdc-kosovo.org	with other civil society organization in the implementation of its projects and
Phone: +381 (0) 64 11 77 871	actions. In addition, ACDC establishes close cooperation with local
dusan.radakovic@gmail.com	governments and local institutions. Vision of ACDC: Mitrovica, a safe place
Webpage: www.acdc-kosovo.org	where accountable institutions and strong civil society cooperate in
Country of Origin: Kosovo	developing a democratic culture, where there is an appreciation for diversity
Date of registration in Kosovo: 12.2011	and opportunity for citizens to make choices. Mission of ACDC: Local civil
Region of Operation: Northern Kosovo	society organization that identifies and promotes the interests of citizens and
Status: Non-Governmental Organization	Kosovo society itself through project activities and advocacy, as well as
Field of Activities: Human Rights, Women, Rule of	strengthening civil society against accountable institutions.
Law, Culture, Reconciliation, Minorities, All	
vulnerable groups	Current Activities: Project: Strengthening of Youth Employment. Project: CSS
	Project for Integrative Mediation / Mediation Center, Northern Mitrovica.
	Project: Strengthening of cooperation of K-Albanian and K-Serbian young
	lawyers.
16. Svet Andjela	Profile: Mission of "Svet Andjela" is the protection and promotion of human
	rights of persons with disabilities and the inclusion of people with disabilities
Director: Vasiljka Vojinovic	in all spheres of our democratic community. Furthermore the NGO is creating
Address: Kolasinska 4/19, Mitrovica	an information communication centre for people with disabilities and their
E-Mail: svetandjela@yahoo.com	families, a training centre for people with disabilities, new opportunities for
Phone: 063/83-62-839	work and activities of persons with disabilities. The Centre represents the
Webpage: www.svetandjela.com	interests and initiatives to improve the legal and social position of people with
Country of Origin: Kosovo	disabilities.
Date of registration in Kosovo: 2001	
Region of Operation: Mitrovica, Sever Kosovo	Current Activities: To create access for disabled people: access of the built up
Status: Non-Governmental Organization	environment, access to various services, access of information, and access to
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people	
Status: Non-Governmental Organization	environment, access to various services, access of information, and access to
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people	environment, access to various services, access of information, and access to
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability	environment, access to various services, access of information, and access to employment, education and training
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability 17. AKTIV	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo Serb community in the construction of a participatory, peaceful, and
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability 17. AKTIV Director: Predrag Guberinic (acting)	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo Serb community in the construction of a participatory, peaceful, and prosperous future for the region. Its vision are progressive and vibrant Kosovo
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability 17. AKTIV Director: Predrag Guberinic (acting) Address: Cika Jovina 3, North City II/6, Mitrovica	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo Serb community in the construction of a participatory, peaceful, and prosperous future for the region. Its vision are progressive and vibrant Kosovo communities where durable development, based on respect for human rights,
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability 17. AKTIV Director: Predrag Guberinic (acting) Address: Cika Jovina 3, North City II/6, Mitrovica E-Mail:office@ngoaktiv.org	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo Serb community in the construction of a participatory, peaceful, and prosperous future for the region. Its vision are progressive and vibrant Kosovo communities where durable development, based on respect for human rights, is undertaken by empowered individuals and institutions in open, transparent,
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability 17. AKTIV Director: Predrag Guberinic (acting) Address: Cika Jovina 3, North City II/6, Mitrovica E-Mail:office@ngoaktiv.org Phone:+381 64 249 7519	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo Serb community in the construction of a participatory, peaceful, and prosperous future for the region. Its vision are progressive and vibrant Kosovo communities where durable development, based on respect for human rights, is undertaken by empowered individuals and institutions in open, transparent, and democratic procedures. In accordance with their values, "Aktiv" strive for
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability 17. AKTIV Director: Predrag Guberinic (acting) Address: Cika Jovina 3, North City II/6, Mitrovica E-Mail:office@ngoaktiv.org Phone:+381 64 249 7519 Webpage: www.ngoaktiv.org Country of Origin: Kosovo Date of registration in Kosovo:16.11.2013	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo Serb community in the construction of a participatory, peaceful, and prosperous future for the region. Its vision are progressive and vibrant Kosovo communities where durable development, based on respect for human rights, is undertaken by empowered individuals and institutions in open, transparent, and democratic procedures. In accordance with their values, "Aktiv" strive for complete transparency in all ventures, mainstream gender, vulnerable groups'
Status: Non-Governmental Organization Field of Activities: Human Rights, Rights for people with disability 17. AKTIV Director: Predrag Guberinic (acting) Address: Cika Jovina 3, North City II/6, Mitrovica E-Mail:office@ngoaktiv.org Phone:+381 64 249 7519 Webpage: www.ngoaktiv.org Country of Origin: Kosovo Date of registration in Kosovo:16.11.2013 Region of Operation: Kosovo-wide	environment, access to various services, access of information, and access to employment, education and training Profile: "Aktiv" aims to enable the meaningful involvement of the Kosovo Serb community in the construction of a participatory, peaceful, and prosperous future for the region. Its vision are progressive and vibrant Kosovo communities where durable development, based on respect for human rights, is undertaken by empowered individuals and institutions in open, transparent, and democratic procedures. In accordance with their values, "Aktiv" strive for complete transparency in all ventures, mainstream gender, vulnerable groups' rights and interests. All stages of our projects are developed in consultation
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E-Mail: ngodgsolutions@gmail.com office@dgsolutions.info Phone: +377 44 655 297 / +386 49 823 466 Webpage: www.dgsolutions.info Country of Origin: Kosovo Date of registration in Kosovo: 2008 Region of Operation: Mitrovica region, Kosovo territory in minority areas, regional and international Status: Non-Governmental Organization	Profile: The organization was founded with the aim to: promote and facilitate the economic development of start-ups and small and medium-sized enterprises, promote and strengthen the position of women especially those who are planning to start a business activity, regardless of their religious, ethnic or any other nationality. Activities would also involved and work with children and young people and people with special needs. Particular emphasis will be on creating and strengthening multi ethnical and regional cooperation, and the introduction and application of commercial regulations and applicable accounting standards in Kosovo. Current Activities: Youth Conference Forum for Cities in Transition (FCT) follow up, strengthening of the cooperation of youth through development of the Karl Popper debate format, Youth Entrepreneurship Development.
19. AFPK Director: Sokol Kursumlija Address: Sutjeska 70, 40000 Mitrovica E-Mail:afp_kosovo@yahoo.com; sokolkursumlija@yahoo.com Phone: +381653554903 Webpage: crymcoalition.org/AFK.html Country of Origin: Kosovo Date of registrationin Kosovo: 08.08.2005 Region of Operation: Northern Kosovo Status: Non-Governmental Organization Field of Activities: Human Rights, Culture, Reconciliation	<ul> <li>Profile: AFPK has been established in August 2005 as localized continuation of "Association for Peace Italy" implementing programs in Kosovo by multiethnic board of directors. Its vision is overcoming every kind of exclusion and discrimination based on race, sex, political opinion etc. Its mission is promotion of: culture of peace, raising the cultural values among society, work on the education and environmental protection. Primary target group of NGO are: children and youth belonging to different non-majority populations, school team members and other relevant stakeholders for the improvement of the overall situation in the region.</li> <li>Current Activities: Integration of the Roma children in regular school system, Reintegration and rehabilitation of the prisoners in Mitrovica Detention Centre, Access Program – courses of English language and Informatics</li> </ul>
20. Center for Development of Communities Director: Nevenka Medic Address:Kralja Petra I bb, ProCreditBank Building Mitrovica North E-Mail: centarz@yahoo.com Phone:+381643528622;+381658161465 Webpagewww.crzmitrovica.com Country of Origin: Kosovo Date of registration in Kosovo:30 August 2006 Region of Operation: North Kosovo - North Mitrovica, Zubinpotok/Zubin-Potok, Zveçan/Zvečan, Leposaviq/Leposavić Status:Non-Governmental Organization Field of Activities: Human Rights, Culture, Woman, Social Research, Youth, Community Organization/mobilization.	Profile: CRZs vision is a safe, stable, prosperous and democratic society in North Kosovo, well positioned and linked to various stakeholders and partners in wider region throughout the western Balkans. Its mission is to address priority needs of the community in North Kosovo. CRZ identifies needs of North Kosovo community for improving quality of their lives. It defines adequate solutions towards the development of local communities and encourages intercommunity cooperation throughout the region. In order to improve the social capital of our local communities, CRZ initiates and develops various learning processes and education programs while strongly supporting core democratic value. In order to accomplish the Mission, the CRZ implements the following activities: trainings and workshops, seminars relating to communications, interpersonal relations, civic society, job and life skills, research, study visits, public events and campaigns, publishing. Target groups are women, youth, students, SMEs, NGOs, media, local self- government, educational institutions. Current Activities: researches, trainings and workshops, public events and campaigns.
21. Citizens Initiative for Human Rights Director: Avni Alidemaj Address: Bulevardi Isa Boletini , 40000 Mitrovica E-Mail:idnjmitrovica@yahoo.com	Profile: NGO "Citizens Initiative for Human Rights" was established as non profitable organization with the aim of educating population, in particular youth, about human rights and fundamental freedoms, the exercise of rights and freedoms of citizens guaranteed by international conventions and national legislation, creation of society where the rights and fundamental

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Phone:044 278 152	freedoms are being respected and empowerment of young people in decision
	making process:Fields in which "Citizens Initiative for Human Rights -
Country of Origin: Kosovo	Mitrovica" works are: culture, youth, women, minorities, families of missing
Date of registration in Kosovo: October 2012	persons and war victims, persons with disabilities, dialogue and return of
Region of Operation: Mitrovica Region	refugees and IDPs (Internally Displaced Persons).
Status: Non-Governmental Organization	
Field of Activities: Human Rights, Rule of Law,	Current Activities: Exploring International Humanitarian Law, Human Rights
Culture, Reconciliation, Minorities	within societies in transition, basic trainings on human rights and freedoms.
22. Center for Resources, youth and Media – CRYM	Profile: CRYMs mission is to create favourable conditions and open space for
	supporting & empowering youth of Mitrovica region by fostering creativity,
Director: Sokol Kursumlija (acting)	self-organization and initiative and activism through joining forces of Civil
Address: Sutjeska 70, Mitrovica	Society actors. Our vision is to serve as a leading and recognized coalition that
E-Mail: sokolkursumlija@yahoo.com	advocates for youth of Mitrovica region and contributes to their active
Phone: +381644686643	participation in a democratic civil society. Priorities of CRYM for 2012-201 are
Webpage: http://crymcoalition.org/index.html	the creation of an enabling environment for both NGOs and youth, applying of
Country of Origin: Kosovo	a two-step approach in enabling the youth to become creative and self-
Date of registration in Kosovo:26.12.2012	organising, providing assistance for the NGOs in assessing and addressing the
Region of Operation:	real needs of youth, Supporting youth in identifying leaders and building their
Mitrovica	capacities. CRYM Youth Club is at the heart of the CRYM programme
Status: Coalition of Non-Governmental	becoming an attractive place for the youth in which they feel safe, welcome,
Organizations	listened and inspired.
	Current Activities: Project "Culture for all", Mitrovica Rock School – CRYM
	Youth Club, beside these activities CRYM (six NGOs) members has their own
	program that is implementing and promotes the value of CRYM.
23. Domovik	Profile: focus on: Social integration of care and professional rehabilitation of
	socially vulnerable part of the population. Working with children with special
Director: Nenad Radivojevic	needs, children without parental care, the elderly and persons with
Address: Drvarska street 5/32	disabilities, persons with behavioral disorders and all other persons who find
E-Mail: <u>domovik.km@gmail.com</u> Phone: +381 65 536 33 39	themselves in need. Educating, informing citizens and raising awareness of the
Webpage: N/A	needs, possibilities and content humanitarian activities and actions as well as
County of Origin – Kosovo	psychosocial support to vulnerable populations. Cooperation with social
Date of Registration in Kosovo: 16.12.2010	welfare institutions in order to promote the importance and quality of social
Region of Operation: Mitrovica and Zveçan/Zvečan	
Status: Non-Governmental Organization	and humanitarian work. Raises funds for the financing and implementation of
Field of Activities: Human Rights, Culture, Social and	projects, social programs and humanitarian action. Organizes, alone or in
Health Protection	cooperation with other organizations, professional meetings, conferences or
	training seminars and train its members and Citizens for humanitarian work.
	Cooperate with civic associations and other organizations at home and
	abroad, dealing with humanitarian action, especially preventive programs of
	social work and psychosocial support
	Current Activities: Justice for children (children protection). Counselling for
	mother and child established in Mitrovica North and Zveçan/Zvečan (health
	protection). The inclusion of marginalized groups in society.
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24. Zensko Pravo	
<ul> <li>Director: Ruzica Simic</li> <li>Address: Business center "North City" 2<sup>nd</sup> floor, K.</li> <li>Mitrovica</li> <li>E-Mail: <u>nvozenskopravo@gmail.com</u></li> <li>Phone: +381 65 8 465 629</li> <li>Webpage: https://sites.google.com/site/zenskopravo028/</li> <li>Counrty of Origin – Kosovo</li> <li>Date of Registration in Kosovo: 2003/ re registration</li> <li>2012</li> <li>Region of Operation: North Kosovo</li> <li>Status: Non-Governmental Organization</li> <li>Field of Activities: Human Rights, Women, Rule of</li> <li>Law, Culture</li> </ul>	<ul> <li>Profile: Women's right is a non – political, non – partisan and non – profit organization, primarily of women who are interested in improving the practice of human rights. NGO's staff is made of women of various professions and profiles whose knowledge and enthusiasm serves to contribute to the objectives pursued. The organization has its own management bodies and board assembly. The organization's mission is to advance the knowledge of human rights and humanitarian law (with special emphasis on the rights of women and children victims of domestic violence), democracy, establishing the rule of law and civil society. The target group are women and girls of different ages, particularly including members of vulnerable groups (women from rural areas, refugees, internally displaced women, adolescent girls, roma women, women victims of poverty, woman with disabilities, women of different sexual orientations).</li> <li>Current Activities: education about women's rights and mechanisms to protect the women's rights, legal counseling for women, raising awareness on women's rights in the community.</li> </ul>
25. Institute for Development of Civil Society "Innovate" Director: Vukadinovic Milos Address: Vojske Jugoslavije bb , Leposaviq/Leposavić E-Mail: idcsi.mvukadinovic@yahoo.com Phone: +381 65 355 15 53 Webpage: / Country of Origin: Kosovo Date of registration in Kosovo: October 2012 Region of Operation: Leposaviq/Leposavić Status: Local Non-Governmental Organization	Profile: NGO Institute for Development of Civil Society was founded as non – partisan, non – governmental, non – profit civil association whose main goal is improvement of the society we live in, in every aspect, with special accent on the efforts in area of education, culture and sport, spreading of civic culture and improvement of civil society , preservation and protection of environment, improvement if economic development. Besides these mentioned fields of work of our organization, in line with necessities of the society and our beliefs that it is necessary to act for the sake of improvement on certain field in the life of the society, course of action of our organization will be aimed towards: improvement of human rights, improvement of democratic practice and development and strengthening of moral conscience of the society, diverting of the society towards European attainment and rule for the easier and faster integration to modern European society by taking active participation in its transition. Current Activities: Education, culture, economic development
26. Centre for Co-Operation and Democracy "CCD" Director: Slavka Milosavljevic Address: Kolasinskih Knezeva bb, Zubinpotok/Zubin- Potok E-Mail: bisyu2001@yahoo.com Phone: +38162756251 Webpage: N/A Country of Origin: Kosovo Date of registration in Kosovo: 02.April 2002 Region of Operation: Zubinpotok/Zubin-Potok Status: Association	Profile: CCD has been founded in 2006, and is operating ever since with the goal to increase democracy level in civil society, strengthening of human rights, increasing of cultural and sport activities and everyday life of children with special needs. OCD has been working in the past with OSCE in giving aid for NGO registration, and giving assistance with numerous projects. The fund from these projects was put into establishing youth centre for children with special needs, which operates on the volunteerism basis and in which children stay after the school hours,

<ul> <li>27. Centre for Deviant Behaviour in Young People "CPDP"</li> <li>Director: Snezana Pavlovic</li> <li>Address: Kolasinska 14/24 Kosovska Mitrovica</li> <li>E-Mail: snezana.pavlovic92@gmail.com Phone:</li> <li>+381655258847 Webpage: N/A</li> <li>Country of Origin: Serbia</li> <li>Date of registration in Kosovo: 15.02.2013.</li> </ul>	Profile: The goal of the association is generating and strengthening of self control and self – respect. Improving of social life of youth and their engagement trough positive cultural, sport, scientific and other social activities. Trough the activities such as culture and education we seek to raise the level of awareness in young people about healthy lifestyles and exchange new knowledge and experiences with them.
Region of Operation: Kosovol. 13.02.2013. Status: Association Field of Activities: Culture, Education	Current Activities: Education as the activity – planning of lectures, seminars and other educational activities on various subjects: Drug use, alcoholism, domestic violence, HIV/AIDS, healthy lifestyle. The focus groups are consisted of different profiles, age and gender. Trough these activities we intend to raise the level of awareness in youth about healthy lifestyle, and new experience and knowledge as well. Cultural activities include: organising of poetic eves, preservation of culture- historical monuments. In parallel with these activities we will work on introducing with other cultures, contacting and rapprochement with associations of other nations trough organising creative workshops and seminars.
28."Center for Protection of Woman and Child" (CPWC) "RABA VOCA"" Director: Dr.Emine Kabashi Address: Mitrovice E-Mail: cpwcmitrovica@yahoo.com Phone: +377 44 273 818 / +377 44 158 686 ekabashi10@hotmail.com Webpage: www.rabavoca.comuv.com	Profile: The mission of the organization - CPWC - "Raba Voca" - is the improvement of the human rights of women and children in all aspects of life, the protection of these two confederates with high quality services, providing direct housing assistance, welfare, and safety, advocacy for human rights of women and children by fulfilling those areas where the state is unable to meet, as well as lobbying for gender equality, empowerment of women in decision-making as part of the development of democracy in the country.
Country of Origin: Mitrovice Date of registration in Kosovo: October 1999 as a branch of Pristina CPWC. Registered as independent NGO on 14.12.2011 Region of Operation: Mitrovica (North), Leposaviq/Leposavić, Skenderaj/Srbica, Zubinpotok/Zubin-Potok Status: NGO Field of Activities: Human Rights, Women Future Activities: Housing, Rehabilitation, reintegration	Current Activities: Implements various projects dedicated direct assistance such as defense, housing, welfare and safety for women and children victims of all forms of violence and fights to prevent violence; Through continuous monitoring of the development of law in Kosovo struggles to fulfill the legal gaps, in order to protect the rights of women and children; Conducts training and workshops to educate women and children about their rights; Promote research and scholarly activities to promote the rights of women and children; Publishes and distributes materials for human rights; Realizes psychosocial support for women and children; Develops cooperation with similar institutions in Kosovo and abroad.
29. "Center for Peace and Tolerance" (CPT) Director: Nenad Maksimović Address: Čika Jovina 13, North Mitrovica E-Mail: <u>cpt.pristina@gmail.com</u> Phone: +382 28 421 210 Webpage: ngocpt.org Country of Origin: Kosovo Date of registration in Kosovo: 2002 Region of Operation: Gracanica, Mitrovica Status: NGO	Profile: CPT is active in projects that promote the traditions of the Kosovo Serbs, through the organization of artistic and graphic colonies, exhibition of young artists Kosovo Serbs, as well as by organizing numerous cultural events. CPT advocates transparent work of local governments, as well as respect for the rights of gender and strongly advocates the need for creating a loud and effective participation of Kosovo Serbs in all levels of government, as well as the active participation in the political and social life in Kosovo. CPT has successfully collaborated with a variety of Kosovo and international institutions to address the issue of security needed Serbian community in Kosovo.
Field of Activities: Human rights, Culture, Reconciliation, Minorities Profile: Center for Peace and Tolerance (CPT) is founded in 2002 and registered in accordance with UNMIK Regulation 2001/13.Since 2001, the Centre for Peace and Tolerance works as a community centre for the elderly in Pristina. Gracanica; Managing the Youth Empowerment Canter from Gracanica	Current Activities: Capacity building of local NGO's within the CAIP programme of Mercy Corps and USAID; Managing the Alternative Cultural Centre

30. "Center for Training and Development"	Profile: Centre for Training and Development (CTD) was formed and
Director: Svetlana Djuric	functioned for two and a half years as a part of the University Career Centre,
Address: Sutjeska 70	and since November 2012 establishment of independent association who
E-Mail: <u>svetlanadjuric1@gmail.com</u>	providing formal and non-formal education in order to increase employability
ctd.kosovska.mitrovica@gmail.com	and economic development. Our intention is to provide the examples of good
Phone: +381 66 978 00 05	practice and to stimulate creativity among the future entrepreneurs, so they
Webpage: www.ctd.rs	could move on with the new ideas/businesses/companies/services that are
	lacking in the region. Students, high school students, Teachers (UM academics
Country of Origin: Republic of Serbia	and high school teachers). Our results so far : More than 1200 students
Date of registration in Kosovo: /	attended the courses in three years, 250 students certified, 5 business plan
Region of Operation: Mitrovica	awarded, 2 students Project applications for EU funding submitted in the first
Status: Association	semester 2013, in 2013, 39 trainees employed
Field of Activities: Entrepreneurship education	
	Current Activities: Business Plan writing and Project Proposals Writing are the
	outcome based courses aimed at the direct job creations. CTD develops and
	promote Entrepreneurship Curriculum, Business Skills Training, IT and
	Business English at the University. Business English Modules (Business English
	1. Business English 2 ,Online Business English),IT Module (Basic IT -Advanced
	IT Course), Project Proposal Writing, Business Plan Writing, Business Skills
	Trainings (management, communication, marketing skills trainings).
	Comprehensive Entrepreneurship Course introduced at faculties of University
	of Pristina/K.Mitrovica
31. "Citizen's Initiative for Human Rights"	Profile: NGO "Citizens Initiative for Human Rights" was established as non
Iniciativa Qytetetare për të Drejatat e Njeriut	profitable organization with the aim of educating population, in particular
(IQDNJ)	youth, about human rights and fundamental freedoms, the exercise of rights
Director: Avni Alidemaj	and freedoms of citizens guaranteed by international conventions and
Address: Bulevardi Isa Boletini , 40000 Mitrovica	national legislation, creation of society where the rights and fundamental
E-Mail: idnjmitrovica@yahoo.com	freedoms are being respected and empowerment of young people in decision
Phone: 044 278 152	making process: Fields in which "Citizens Initiative for Human Rights –
Country of Origin: Kosovo	
Date of registration in Kosovo: October 2012	Mitrovica" works are: culture, youth, women, minorities, families of missing persons and war victims, persons with disabilities, dialogue and return of
-	
Region of Operation: Mitrovica Region	refugees and IDPs (Internally Displaced Persons).
Status: Non-Governmental Organization	
Field of Activities: Human Rights, Rule of Law,	
Culture, Reconciliation, Minorities	Concept Activities, Eveloping Internetic al Universiteries, Low, Universiteries, Low
Future Activities: Focus on overall democratization	Current Activities: Exploring International Humanitarian Law, Human Rights
of society: researches, human rights trainings, etc.	within societies in transition, basic trainings on human rights and freedoms
32. "Civil Rights Project / Kosovo" (CRP/K)	Profile: CRP/K is an organization that provides free legal assistance,
Director: Naim Osmani	information and counseling for returnees, refugees, asylum-seekers, IDPs,
Address: Prishtine/a, Radovan Zogovic " Str.# 10	persons at risk of statelessness and to persons who are considered to be
Peyton City	vulnerable in realization of their civil rights. Such help is provided without
E-Mail: crp@crpkosovo.org	discrimination of any kind. CRP/K's objective is to enhance the protection of
Phone: +381(0)38 243 610/611	human rights and freedoms, to address legal obstacles through
Webpage: www.crpkosovo.org	representation of the interests of its beneficiaries, to facilitate access to
Country of Origin: Kosovo	gender and diversity sensitive information and necessary documentation with
Date of registration in Kosovo: 2002	the aim to promote equal access to services for all communities in Kosovo.
Region of Operation: Prishtine/a; Prizren; Peja/Pec;	Main activities include Development and strengthening of Law and Policy, Civil
Gjilan/Gnjilane; Mitrovice /a and sub office in	Status Registration and Civil Registration documentation, Non-discrimination,
Zvecan	Legal assistance, information and counselling, Advocacy and monitoring.
Status: Non-Governmental Organization	
Field of Activities: Human Rights, Rule of Law,	Current Activities: Legal assistance for asylum-seeks and refugees, Prevention
Minorities	of statelessness, Reintegration of IDPs and returnees
Future Activities: Continuation of the current	
activities, putting focus on monitoring activities	
related to current and future target groups,	
strengthening of advocacy work related to	
legislative reform and practices at central and local	
level, other activities based on trends prevailing in	
the area of human rights and rule of law	
the area of human rights and fulle of law	

33. "Ecology – Salvation for All of Us" (EKOSS)	Profile: EKOSS has a mission to protect the environment in area of Mitrovica,
Director: Danuta Radovic	Zveçan/Zvečan, Leposaviq/Leposavić. Our goal is to improve the quality of life in rural areas trough recycling of waste, having trainings and workshops about
Address: Vojvode Putnika br. 16 Mitrovica	environmental protection and raising awareness of citizens and farmers. Our
E-Mail: danutatr@yahoo.com	main target groups are farmers, children and young people.
Phone: +38164 330 34 93	
Webpage: N/A	Current Activities: Composting of organic waste material in households of
Country of Origin: Serbia	rural areas of Zvecan and Mitrovica
Date of registration in Kosovo: 28.06.2002.	
Region of Operation: Mitrovica, Zveçan/Zvečan	
Leposaviq/Leposavić	
Status: Association	
Field of Activities: Environment, Rural Development	
Future Activities: Establishing mini plantation of	
34 Faktor Plus	Profile: The vision of organisation is to raise the awareness of population of
Director: Nebojša Radomirović	northern region in the matters of protecting the environment, connecting
Address: village Vrbovac, 38227 Zveçan/Zvečan	young people of all nationalities trough sport, culture and different
E-Mail: faktorplus.ks@gmail.com	competitions, organising seminars and different workshops. Target groups
Phone: +381649381114	are: youth and residents of rural areas and minorities. In last 10 years NGO
Webpage: n/a	"Faktor Plus" was initiator of almost all volunteering actions connected with
Country of Origin: Kosovo	ecology, cultural life, by organising different workshops and seminars and was
Date of registration in Kosovo: (not mentioned)	participant of almost all seminars and lectures organised by USAID, Mercy
Region of Operation: Zveçan/Zvečan	Corps. Finished one year course initiated by European commission – project
Status: Foundation	"Taiex". Organised and participated in study trips to Finland and Estonia,
Staff: 3 volunteers	prearranged sport activities tournament together with American Embassy and
Field of Activities: Human Rights, Environment,	much more.
Rural Development, Culture, Sport, Reconciliation,	
Minorities	Current Activities: Ecology, youth and sport, cultural – entertaining life,
Future Activities: Opening of Eco-center,	multiethnic cooperation and visits from northern part to the south and vice
improvement of eco tourism, connecting youth	versa.
35. Institute for Development of Civil Society	Profile: NGO Institute for Development of Civil Society was founded as non –
"Innovate" - IDCSI	partisan, non – governmental, non – profit civil association whose main goal is
Director: Vukadinovic Milos	improvement of the society we live in, in every aspect, with special accent on
Address: Vojske Jugoslavije bb,	the efforts in area of education, culture and sport, spreading of civic culture
Leposaviq/Leposavić	and improvement of civil society, preservation and protection of
E-Mail: idcsi.mvukadinovic@yahoo.com	environment, improvement if economic development. Besides these
Phone: +381 65 355 15 53 Webpage: /	mentioned fields of work of our organization, in line with necessities of the
Country of Origin: Kosovo	society and our beliefs that it is necessary to act for the sake of improvement
Date of registration in Kosovo: October 2012	on certain field in the life of the society, course of action of our organization
Region of Operation: Leposaviq/Leposavić	will be aimed towards: improvement of human rights, improvement of
Status: Local Non-Governmental Organization	democratic practice and development and strengthening of moral conscience
Field of Activities: Human rights, sport, culture,	of the society, diverting of the society towards European attainment and rule
environment, rule of law, education, economical	for the easier and faster integration to modern European society by taking
reconstruction, democratic practice	active participation in its transition.
Future Activities: raising of capacity of civil	
population, giving support to local government with	Current Activities: Education, culture, economic development
solving the problems of general importance for	
citizens, working on unemployment matters	

36. "Little People of Kosovo" (LPK) Director: Hiljmnijeta Apuk Address: rr. Adem Trepca , no.04 E-Mail: <u>hiljmnijeta@gmail.com</u> Phone: ++ 386 49 852 841	Profile: NGO Little People of Kosova is multiethnic nonprofit organization. Little People of Kosovo has consultative status in ECOSOS. Little People of Kosovo is a network of national organizations or assemblies of persons with disabilities and minorities, established to promote implementation the Anti Discrimination Law (No.2004/3.) and new Convention on the Rights of Persons
Webpage: <u>www.lpkosova.com</u> Country of Origin: Kosovo Date of registration in Kosovo: 29 March 2002 Region of Operation: Kosovo Status: Non-Governmental Organization	with Disabilities, protection of human rights and development. Little People of Kosova has been accredited to participate in the work of the Ad Hoc Committee of the UN's General Assembly on a drafting the Convention on the Rights of Persons with Disabilities.
Field of Activities: Human Rights, Women, Rule of Law, Minorities, Culture Future Activities: Human rights in Mitrovica Region , training of human rights, awareness raising to human rights issues	Current Activities: Development the authentic culture of persons with disabilities pointed to human rights and foster young talents of persons with disabilities is one of goals the Little People of Kosova. Promotion of implementation Anti Discrimination Law and new Convention on the Rights of Persons with Disabilities through full participation, equalization of opportunity and development. NGO Little People of Kosovo aims to promote the rights and dignity of persons with disabilities and minorities. It serves to protect and ensure the full enjoyment of all human rights and fundamental freedoms of persons with disabilities and minorities, their dignity and participation as equal members of society.
<ul> <li>37. National Democratic Institute for International Affairs (NDI) – Mitrovica Office</li> <li>Project Manager: Kenan Beqiri</li> <li>Address: Isa Boletini Nr.15, Mitrovica</li> <li>E-Mail: kbeqiri@ndi.org</li> <li>Phone: +377 44 971 418</li> <li>Webpage: www.ndi.org</li> <li>Country of Origin: USA</li> <li>Date of registration is Keneve:</li> </ul>	Profile: NDI and its local partners work to promote openness and accountability in government by building political and civic organizations, safeguarding elections, and promoting citizen participation. The Institute brings together individuals and groups to share ideas, knowledge, experiences and expertise that can be adapted to the needs of individual countries. Specific Program areas of NDI are: Citizen Participation, Elections, Debates, Political Parties, Women's Political Participation, Youth Participation, Democratic Governance, Democracy and Technology.
Date of registration in Kosovo: - Region of Operation: Northern Kosovo Status: International Non-Governmental Organization Field of Activities: Human Rights, Culture, Environment, Reconciliation, Minorities, Women Future Activities: Focus groups, Presentation of the advocacy activities, Round table discussions and debates	Current Activities: Advocacy Groups working on different topics, Trainings on different topics relevant for youth activists, Round table events ensuring various discussion topics related to youth
38. "ONE CLICK" - Centar za razvoj gradjanskog drustva Director: Bojan Kostovic Address: St. 24 Novembar bb Leposaviq/Leposavić	Profile "One click" offers aid and support to civil society and organizations in affairs related to training and help in economical reconstruction and economical development.
E-Mail: bsbleposavic@gmail.com Phone: +381 064 81 55 909 Webpage: Country of Origin: Kosovo Date of registration in Kosovo: 24.04.2014 Region of Operation: Leposaviq/Leposavić Status: Association Field of Activities: Human rights, women, rule of law, culture, minorities	Current Activities: Providing aid to unemployed part of population with finding employment, providing help to elderly, working with children.

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<ul> <li>39. SPARK</li> <li>1. Contact Details</li> <li>Head of Mitrovia Office: Dragan Tomić</li> <li>Address: Kralja Petra I bb 38220 Mitrovica (North)</li> <li>E-Mail: mitrovica@spark-online.org</li> <li>Phone: +381 (0) 28 42 37 02</li> <li>Webpage: www.spark-online.org</li> <li>Country of Origin: The Netherlands</li> <li>Date of registration in Kosovo: 23.12. 2008</li> <li>Region of Operation: Mitrovica and</li> <li>Pristina/Prishtina,</li> <li>RegioStatus: Int. Non-Governmental Organizatio</li> <li>Field of Activities: Economic Development and</li> <li>Education, Rural Development, Women, Minorities</li> <li>Future Activities: New economic and educational</li> <li>program development; B2I (Business to Investors)</li> </ul>	Profile: Founded in 1993, SPARK is an independent international development organization with about 80 staff members in offices in South-east Europe, Middle-East and Africa. SPARK focuses on youth, between 18-35 years, equipping them with knowledge, tools and motivation that allow them to play a unique role in leading their conflict affected societies into prosperity. SPARK believes that sustainable economic growth is essential for establishing self- reliance and thereby poverty alleviation. Creating jobs for youth in conflict affected societies and enabling an environment for youth to improve their socioeconomic position, are central in this vision. Through job creation SPARK aims to diminish the potential for conflict, giving special attention to marginalized groups, including women, returning refugees and IDPs. Current Activities: Empowering marginalized groups, potential and existing youth entrepreneurs in SME development; Education - Supporting licensed two-year vocational professional qualification with possibility to expand into a BA degree (IBCM) and Supporting University of Pristina to integrate in EHEA (European Higher Education Area) by providing settings for communication and cooperation in the region and EU.
40. Youth of JAZAS Kosovo (OJS) Director: Srdjan Kosanin Address: Cika Jovina bb E-Mail: srdjan-koso@hotmail.com Phone: + 381 64 634 3 031 Webpage: www.jazas-kosovo.org Country of Origin: Kosovo Date of registration in Kosovo: 2001 Region of Operation: Mitrovica Status: Non-Governmental Organization Staff: 3 full-time employees (Program Coordinator, Finance Manager, Program Assistant), 1 part-time employee (Consultant of Program), Field of Activities: Youth Future Activities: Our activities will be increasingly focused on issues of sexual and reproductive health of young people, with promotion and support of healthy lifestyle in the way we were doing it up to this time, however planning of future activities depends on availability of funds.	<ul> <li>Profile: JAZAS is an organization of young people who are, via different activities, trying to prevent spreading of HIV to a new person, and are also helping the people who are living with AIDS who are in any way affected by this disease; in this aspect are included the procurement of drugs and similar types of financial aid and the fight against taboos, stigma and discrimination that surround this part of population. Our main target group is youth but our operations are not strictly limited to this population and our messages are intended for all people.</li> <li>Current Activities: Prevention in the form of informing and educating people about HIV / AIDS, Sexual transmitted diseases and addiction. ( Drug addiction, smoking and alcoholism ), distribution of high quality condoms, various forms of promoting healthy lifestyle and adequate protection, peer education.</li> </ul>
<ul> <li>41. Meridijan</li> <li>Director: Dragan Bozovic</li> <li>Address: /</li> <li>E-Mail: brakazp@gmail.com</li> <li>Phone: 0638605878, 0638580325</li> <li>Webpage: /</li> <li>Country of Origin: Kosovo</li> <li>Date of registration in Kosovo:2001</li> <li>Region of Operation: Zubinpotok/Zubin-Potok</li> <li>Status: Field of Activities: Democracy, Human</li> <li>Rights, Rule of Law, Transparency, Rule of Law,</li> <li>Youth, Students, Women, Environment</li> </ul>	Profile: "Meridian is dealing with the work of democracy, Human Rights, Rule of Law, and Transparency on local level. In 2007 they were running a project dealing with development of rural areas in Zubinpotok/Zubin-Potok Municipality, as well as monitoring of the local governance in cooperation with EU office.

42. Levizja KOHA	Profile: "Levizja Koha" is dealing with youth empowering and also education
Director/Coordinator: Erzen Isufi	and other field of interests. The main target of the organisation is youth who
Address: Mitrovica	are motivated to work and contribute in their communities.
E-Mail: I.koha.mitrovice@gmail.com	Levizja Koha deals also with other project that in a way affect the daily life of
Phone: 049681950	citizens, such as "Need of public toilets" for which topic they are advocating to
Webpage: /	the local institutions.
Country of Origin: Kosovo	Current Activities: Safety in Schools, Critical Thinking, Project Management
Date of registration in Kosovo: Region of Operation: Mitrovica Status: Field of Activities: Youth, education, Rural Development, Civil Society Development, and Environmental issues	cycle, Lectures about HIV/AIDS and also the last project "United Artists in the Divided City", where was founded a Drawing and Theatre Club.

**Note:** Mitrovica Region has more CSO's who are active in this region, but they still didn't provide the information needed at this phase. Community Building Mitrovica and Centre for Resources Youth and Media are in a continuous process on collecting the CSOs data which will be included and taken to the consideration for the future activities and updates.

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